

Roll No. 0000 0000 0000

Total No. of Questions : 18

Total No. of Pages : 02

BHMCT (Sem.-4)
ACCOMMODATION OPERATION-II
Subject Code : BH-206
M.Code : 14546

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

Describe in brief :

1. Mercerizing
2. Lincrusta
3. Woven carpets
4. Blinds
5. Pelmet
6. Spotting
7. TACT
8. Foliage
9. Master Key
10. Rug

1 | M-14546

(55)-684

SECTION-B

11. What procedure will an Executive housekeeper follow to handle key theft in the department?
12. How are carpets cleaned and maintained? Explain.
13. How can care be taken of indoor plants? Discuss.
14. Give the procedure for removing ink and tea stain from a white fabric.
15. What points should be kept in mind while selecting fabric for room linen in the hotel?

SECTION-C

16. Discuss in detail the cleaning and maintenance procedure for :
 - a) Wall paper
 - b) Wooden flooring
17. Explain the steps of a wash cycle in detail.
18. Elucidate the principles of design as applied to flower arrangement with examples.



NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

2 | M-14546

(55)-684

Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-4)
ACCOMMODATION OPERATIONS-II

Subject Code : BH/206

M.Code : 14546

Date of Examination : 14-05-2024

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Describe in brief :

- | | |
|------|------------------|
| i | Sub Master Key |
| ii | Hard Flooring |
| iii | Cut Pile Carpets |
| iv | Polyster |
| v | Wood Panelling |
| vi | Blinds |
| vii | Suds |
| viii | Hydro Extractors |
| ix | Oasis Foam |
| x | Pruning |

SECTION-B

2. Write down the standard protocols for handling keys in H.K department.
3. What are the factors to be kept in mind while choosing floorings?
4. Classify the different types of carpets based on material and pile types.
5. Which finishes are commonly applied to fabrics?
6. Draw a neat layout of On-Premises laundry in a large hotel.

SECTION-C

7. Outline the characteristics of curtains for different parts of hotel.
8. List the equipment and materials required for flower arrangement.
9. What factors should hotels consider when selecting indoor plants? And how to care for these indoor plants?

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Roll No.

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-4)
ACCOMMODATION OPERATION-II

Subject Code : BH-206

M.Code : 14546

Date of Examination : 22-12-2024

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Describe in brief:

- a. Mercerizing
- b. Loose Covers
- c. Computerised Key
- d. Mechanic
- e. Bonsai
- f. Kenzan
- g. Lincrusta
- h. Casement Curtains
- i. Pelmet
- j. Sub Floor

SECTION-B

2. Differentiate between :
 - a. Softener and Stiffener
 - b. Bleach and Blue
3. Discuss the advantages and disadvantages of Carpets.
4. Classify semi hard floor finishes and discuss its cleaning and maintenance.
5. Write a note on Ikebana.
6. Explain the selection criteria of fabrics for F&B linen.

SECTION-C

7. Discuss the various security measures adopted by hotels for different emergency situations.
8. Explain the steps of a wash cycle in detail.
9. What are the points to be kept in mind for selection and care of indoor plants?

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-4)
ACCOMMODATION OPERATIONS-III

Subject Code : BHMCT-407-18

M.Code : 77796

Date of Examination:11-01-2025

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. Describe in brief:

- a. Second Service
- b. Seamstress
- c. Mercerization
- d. Buffer Stock
- e. Weaving
- f. TPI
- g. 2 examples of weekly cleaning activities.
- h. Damask
- i. Pewter
- j. Tarnish

SECTION-B

2. Differentiate between:

- a. Bronze & Brass
 - b. Blends & Unions
3. Discuss the various cleaning frequencies.
 4. What are abrasives? Give examples.
 5. Discuss any 5 types of weaves and its uses.
 6. What is Freshen up service? Give its procedure.

SECTION-C

7. Explain the procedure for cleaning and maintaining the following items :

- a. Copper Statue
 - b. Brass Room number Plate
8. What is Quick Six Inspection? Discuss the importance of inspection with a format.
 9. What is Discard Management? Discuss its procedure with format.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-4)
ACCOMMODATION OPERATION-II
Subject Code : BH-206
M.Code : 14546
Date of Examination: 05-05-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Describe in brief:

- a. Emergency Key
- b. Resilient Flooring
- c. Doormats
- d. Rayon
- e. Mural
- f. Valances
- g. Pre-Wash
- h. Calendars
- i. Valet Service
- j. Kenzen

1 | M 14546

{ 55 } - 73

SECTION - B

2. What is the purpose of sub floors in flooring?
3. Write a short note on regular maintenance and cleaning of carpets.
4. Explain the factors to be kept in mind while selecting different types of fabrics.
5. What precaution should be taken while cleaning different wall coverings?
6. Note down the different stages in wash cycle.

SECTION - C

7. What are the different types of keys used in a hotel? Also, explain the security measures adopted by the different hotels for key control.
8. List the common laundry equipment and machines used in commercial and on-premises laundry.
9. What are some common styles of flower arrangements that hotels may use to enhance their decor and ambiance?

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

2 | M 14546

{ 55 } - 73